

## Quality Policy Statement

Our commitment to all interested and Affected Parties is defined as follows

### → 5 Statements

#### **„We want zero customer defects“**

Quality is an important decision criterion of our customers. Our customers rightly expect the fulfillment of their requirements. In the competition companies win with zero defect quality.

#### **“We learn from mistakes”**

We analyze mistakes, reject them, avoid their recurrence and generate potential for improvement.

#### **“The continuous improvement process (CIP)**

Quality, occupational safety and health protection are subject to a continuous improvement and development process. Every employee in our company is responsible for this.

#### **“Standards of Process Orientation”**

The defined processes are our guard rails. The process quality is constantly measured and evaluated. Goals and measures are derived from the process results. We comply with laws and regulations regarding quality, occupational safety and health protection.

#### **“I myself am responsible for the quality”**

My partner expects holistic quality. Every activity in our company is important for the quality of the whole. I myself am responsible for the quality of my work.

Signed:



Date: 19 January 2024

Operations Director